Training & Support

Access Best in Class Support for Any Type of Clinical Research Project
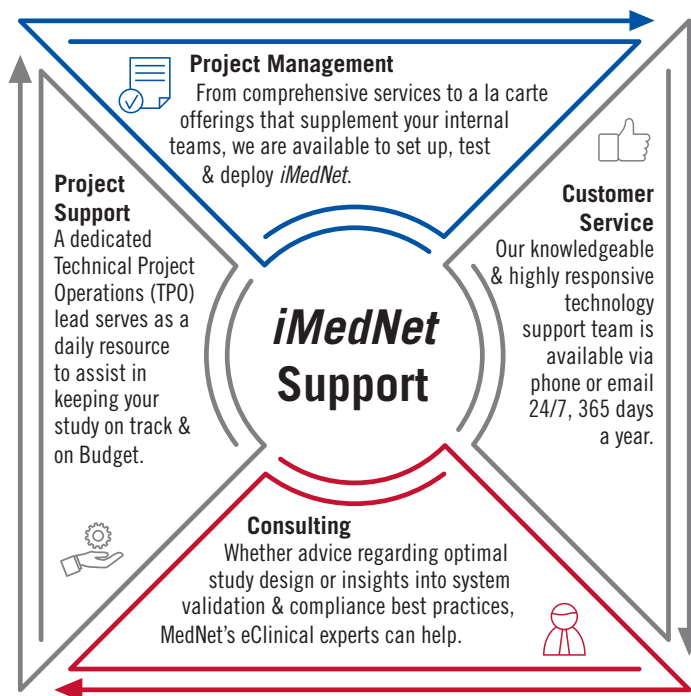
MedNet Solutions provides the highest quality study build training and support possible to help you succeed and to ensure you get the most out of your technology investment.

Because we've assembled a team of knowledgeable professionals with experience working in sponsor, CRO and clinical settings, we have the real-world understanding needed to effectively support any type of clinical research project from start to finish.

Build your study with confidence and keep it moving forward!

Designer Training

- Leverage our online Learning Management System (LMS) to facilitate optimal understanding of the *iMedNet* platform
- Learn to navigate *iMedNet* by watching short video tutorials
- Build designer confidence working closely with a MedNet mentor
- Reinforce video tutorials and mentor meetings with designer guides, assignments and quizzes
- Earn designer certification and receive ongoing designer support during future study builds

iMedNet™ eClinical

Comprehensive
A single unified platform

Flexible
Superior built-in config*urability*

Cloud-Based
High availability and scalability

Secure
HiTRUST CSF platform and Privacy Shield certified provider

Proven
Successfully deployed worldwide

iMedNet Support

Project Management
From comprehensive services to a la carte offerings that supplement your internal teams, we are available to set up, test & deploy *iMedNet*.

Customer Service
Our knowledgeable & highly responsive technology support team is available via phone or email 24/7, 365 days a year.

Project Support
A dedicated Technical Project Operations (TPO) lead serves as a daily resource to assist in keeping your study on track & on Budget.

Consulting
Whether advice regarding optimal study design or insights into system validation & compliance best practices, MedNet's eClinical experts can help.

Our Commitment

MedNet is committed to empowering life sciences organizations by providing the most agile, efficient, and effective EDC and eClinical technology in the marketplace.

Through the delivery of our robust suite of capabilities, we are proud to assist clients worldwide in enhancing and streamlining clinical trial processes and improving patient outcomes.

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